



INTEGRATION JOINT BOARD

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| Date of Meeting | 31 January 2023 |
| Report Title | Chief Officer's Report |
| Report Number | HSCP.23.008 |
| Lead Officer | Sandra MacLeod |
| Report Author Details | Name: Kay Diack Job Title: Chief of Staff Email Address: kdiack@aberdeencity.gov.uk Phone Number: 07778 872309 |
| Consultation Checklist Completed | Yes |
| Directions Required | No |
| Appendices | None |

1. Purpose of the Report

- 1.1. The purpose of the report is to provide the Integration Joint Board (JB) with an update from the Chief Officer.

2. Recommendations

- 2.1. It is recommended that the JB note the detail contained in the report.

3. Summary of Key Information

3.1. Local Updates

Staff Wellbeing

- Significant amounts of winter safety items have recently been distributed to our staff and partners. These are particularly popular during ice/snow and demonstrate proactive practical support.



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- Some Christmas Hampers were distributed to staff across various city locations, thanking staff for their hard work during the year. These were very well received.
- Multiple opportunities for free complimentary therapies continue to be offered, and these will increase in next few months with sessions provided by NESCol students.
- Discussions have commenced with Chief Finance Officer to establish a recurring budget for staff well-being, and this will form part of budget setting process.

Complex Care

The Complex Care Strategic Business Case was approved by Aberdeen City Council's Finance and Resource Committee on 7 December 2022. The purpose of this report was to provide details of the intended strategic direction for provision of complex care accommodation in the City. Officers are now working on an Outline Business Case for the same Committee on 29 March 2023.

GIRFE (Getting It Right For Everyone)

GIRFE is a multiagency approach of support from young adulthood to end of life. The Scottish Government's Care and Wellbeing Portfolio has an intention that people in Scotland will live more years in good health, with a reduction in the gap in equality in healthy life expectancy.

Within this, the Preventative and Proactive Care (PPC) programme has been established to support people to keep well by being more focused on what we can do to prevent issues and offer earlier proactive support. One of the dedicated work streams in the PPC programme is Getting It Right For Everyone.

Scottish Government requested applications from all HSCP's across Scotland to apply to become Pathfinders in one or more of the following areas:

1. People in Prison
2. People in Addiction Services
3. Older people and frailty
4. Families with multiple and or complex needs including people progressing from GIRFEC to GIRFE
5. People registered at Deep end GP Practices



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Aberdeen City have been selected as one of 11 successful areas and will work on Older People and Frailty and GIRFEC to GIRFE pathways. A series of design workshops will be held over next few months to help shape the design of the pathfinder work. There is no additional funding available to support this piece of work, so the work will be based on projects and pieces of work which are already commenced or about to start. Being a pathfinder will enable Aberdeen City to showcase all the great work we already do to in a collaborative and co-produced way but will help us refine our approach and share learning across Scotland with the other pathfinder areas, including Aberdeenshire and Angus. It will also enable Aberdeen to engage directly with Scottish Government colleagues and influence policy development for the future.

New Arrangements for Enhanced Collaborative Clinical and Care Support for Care Homes

On 14th December 2022 new advice was issued from Scottish Government in relation to how the Care Home and Care at Home oversight groups operate. In 2020 there was a request from Government that Care Home oversight groups were established to support the sector deal with the pressures of the newly evolving pandemic. The advice letter recommends that there is continued enhanced support for adult and older people's care homes to support the sector as it emerges from the pandemic and as it deals with the current pressures.

There are a number of recommendations which include:

Changing the name of the group and removing the oversight element of the name. The group will now be called Collaborative Care home support team.

A move towards a collaborative improvement approach in line with the My Health, My Care, My Home – Health care framework for adults living in care homes and the Health and Social Care Standards.

There is an ongoing duty to respond to serious concerns and report to the regulator who will consider the next steps. The group will work with the Care Inspectorate where there are concerns about a service to guide improvement with a multi-agency action plan.



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Where a Care Home needs mutual aid from NHS boards then this would fall under the scope of the Clinical Negligence and other Risks Indemnity Scheme. Care Homes are people's homes and are not clinical settings. However, there must be assurance that there are clinical standards and quality of care in the context of Excellence in Care which is a national approach to ensure people receive a consistent standard of care, no matter where they live. The Care Home Support Team will monitor the viability of the Care Home as far as practicable and will be supported by the planning and commissioning teams.

There are specific asks that the Care Home Support Team develop pathways for escalating serious concerns, review Care Home viability including workforce and financial risks, refreshed contingency planning for care home closures, monitoring of bed use via the Safety huddle tool, support the sector to self-assess their service against the healthcare framework and identify areas which can be supported for improvement and develop a local plan to implement the healthcare framework and quality management framework approach based on the Health and Social care standards.

The local Care Home Support Team have established a supportive relationship with the sector and Scottish Care Colleagues and have been working through the advice letter with the providers to ensure that they are well supported and that both the IJB and Government Ministers can be assured of the quality care provided in Care Homes across Aberdeen City.

Community Empowerment

Community Planning Aberdeen Board approved a new Community Empowerment Strategy on 30 November 2022 which will see partner organisations striving to ensure all communities across the City have the opportunity to be equal community planning partners. Members can [access the full document here](#)

As part of the joint locality planning arrangements approved by the IJB on 1st December 2020, Officers from ACHSCP were involved in the development of the strategy ensuring it is aligned to the IJB's approach. There are seven new improvement projects within the within the strategy, all of which contribute to Integration Principle 10 – that health and social care services are planned and led locally, in a way which is engaged with the community.

1. Increase the Response Rate of Aberdeen City Voice Panel



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2. Ensure we are Involving Children and Young People in Decision Making
3. Support Testing of Community Ideas
4. Improve Opportunities for Community Participation in Community Planning
5. Support Communities to access Funding for Community Led Projects
6. Celebrate and Promote Community Led Projects
7. Capacity Building for Communities and Staff

One of the projects in the IJB Strategic Delivery Plan is to “Develop the membership and diversity of our LEGs” and improvement project 4 will be closely linked to that. IJB approved Guidance for Public Engagement, Equality and Human Rights on 24th August 2021. This guidance was based on Community Planning Aberdeen’s Engagement, Participation and Empowerment Strategy. The guidance will be reviewed in light of the new Community Empowerment Strategy and updated accordingly.

3.2. Regional Updates

Workforce Plan

Following approval of our Workforce Plan at the previous IJB meeting, work has commenced on its implementation. A Delivery Group has now been established and its first meeting considered issues such as digitisation; further empowering staff; more active recruitment; culture change and staff retention. Group members have been tasked to consider measurable actions that can be monitored in the first year.

North East Partnership Steering Group Update

The meeting of the 3 IJB Chairs and Vice Chairs with colleagues from across Grampian to discuss whole system issues took place on the 20th January, where a presentation was provided on the Frailty Pathway. We agreed to explore in more detail at the next session specific workforce the pressures around this area. In addition, it was agreed that we will discuss hosted inpatient Mental Health and Learning Disability services at the next NEPSG meeting in March, prior to a report coming to the IJB for approval.

3.3. National Updates

Current State of National Demand

The Health and Social Care system is continuing to face significant demand for services. To help address this demand, there is a renewed focus to



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increase capacity within the system. Locally, this includes a focus on increasing the number of interim beds in the City, increasing capacity within Hospital at Home, reviewing the model for medical cover in care settings within the City and addressing unmet need in the City. This should help the system through a variety of means including through a reduction of the demand on Aberdeen Royal Infirmary and by facilitating the rate of discharge from a hospital setting where it is appropriate to do so. The impact of local initiatives will be monitored to help enable further improvement.

4. Implications for IJB

- 4.1. **Equalities, Fairer Scotland and Health Inequality** - There are no implications in relation to the IJB's duty under the Equalities Act 2010 and Fairer Scotland Duty.
- 4.2. **Financial** - There are no immediate financial implications arising from this report.
- 4.3. **Workforce** - There are no immediate workforce implications arising from this report.
- 4.4. **Legal** - There are no immediate legal implications arising from this report.
- 4.5. **Covid-19** – There are no immediate Covid-19 implications arising from this report.
- 4.6. **Unpaid Carers** - There are no implications relating to unpaid carers in this report.
- 4.7. **Other** - There are no other immediate implications arising from this report.

5. Links to ACHSCP Strategic Plan

- 5.1. The Chief Officer's update is linked to current areas of note relevant to the overall delivery of the Strategic Plan.



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6. Management of Risk

6.1. Identified risks(s)

The updates provided link to the Strategic Risk Register in a variety of ways, as detailed below.

6.2. Link to risks on strategic or operational risk register:

- 3 There is a risk that relationship arrangements between the IJB and its partner organisations (Aberdeen City Council & NHS Grampian) are not managed to maximise the full potential of integrated & collaborative working. This risk covers the arrangements between partner organisations in areas such as governance; corporate service; and performance.
- 4 There is a risk of reputational damage to the IJB and its partner organisations resulting from complexity of function, delegation and delivery of services across health and social care.

6.3. How might the content of this report impact or mitigate these risks:

The Chief Officer will monitor progress towards mitigating the areas of risk closely and will provide further detail to the IJB should she deem this necessary.